

## Instructions

The care required for this pump, while nominal is very important. We recommend a careful review of the installation and maintenance covered in this instructional pamphlet to ensure extended trouble-free service.

## Location

The motors used on Ampco pump units have been selected as the best for the anticipated environment. For the greatest service life, mount the pump and the motor where the environment is relatively clean, dry, and non-corrosive. Standard totally-enclosed motors may be installed where dirt, moisture, and mild corrossions are present or in outdoor locations. Specially motors may be required for moist, corrosive, or explosive environments. Motor drain plugs (if not equipped with automatic drains) must be removed periodically to drain accumulated condensation. Pump units should be located where daily visual inspection is possible and no surrounding structure interferes with ventilating air over or through the motor.

## Installation

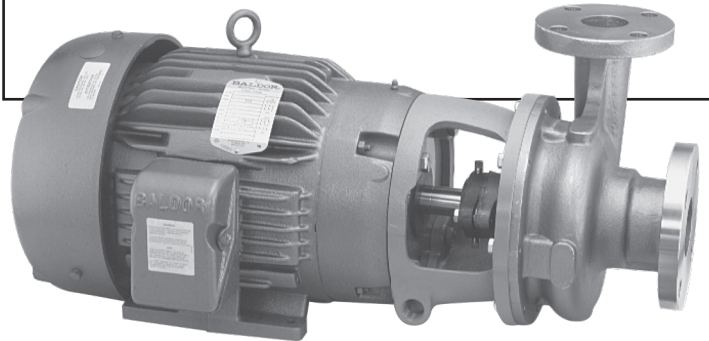
Installation of Ampco pumps should be made as close to the supply of liquid as possible, with short and direct suction piping. Avoid high points in the piping where air pockets can form. The suction and discharge piping should be simple with the connections properly aligned to prevent any strain from being placed on the pump casing. Provisions should be made for pipe expansion and contraction in services handling hot or cold liquids. Base-mounted pedestal pumps must be realigned AFTER installation and pipping are completed.

Double-seal pumps require a pressurized barrier fluid in the seal chamber. Do not run double-seal pumps without the barrier fluid, seal damage may occur and product will leak out of the pump. The inlet for the stuffing box is the lower hole and the outlet is the upper hole. The pressure of the barrier fluid should be at least 10 to 15 psi higher than half of TDH plus the suction head, but not greater than 10 psi above the TDH plus suction head. Flow rates of the barrier fluid are dependent on temperatures but should not be less than 15 gph.

## Maintenance

Daily observation of Ampco pumps while in operation is the ounce of prevention needed to extend the service life. Mechanical seals are selected for maximum life with due consideration to the economy of the installation. The seal and the shaft sleeve are expendable items. Other pump parts are designed for indefinite life expectancy, except as they may be corroded and/or eroded by aggressive products or misapplication such as under-sizing, oversizing, cavitation, etc. Bearings on some pedestal pumps and some motors are pre-lubricated and require no additional lubrication. The schedule for regreasing other types of bearings will vary, depending on size, speed, duty, and environment. For guidance, a steady-running, indoor installation, is a relatively clean atmosphere at 40°C (104°F) ambient and should not require grease for two years. Care should also be taken not to over-grease motors. Pumps handling corrosive or otherwise aggressive solutions should be flushed with clean water after each use because stagnant conditions are usually most corrosive. In seawater, Ampco Alloy pumps provide cathode protection for stainless steel parts. To prevent crevice corrosion and pitting, drain and then flush out the pump with fresh water when inactive for periods greater than once a week.

# EC/ECH Pumps



Ampco "E" Series pumps fitted with standard mechanical seals have all-metals seal parts of 316 stainless steel carbon rotating face, ceramic stationary seat, and Buna-N elastomers. Other seal types are supplied when specified. Optional materials such as a Viton, EPDM, or Teflon elastomers, Tungsten Carbide, Silicon Carbide, or Ni-Resist faces can be supplied when requested. The mechanical seal should be replaced at the first sign of leakage where the shaft enters the pump. Leakage may cause motor bearing damage. Also, since the primary seal surfaces are lapped to precise flatness, the seal should be replaced whenever the pump is dismantled to the point of separating the seal faces. Always keep a replacement seal kit on hand. It includes a complete seal along with all the gaskets and o-rings required to rebuild the pump.

There may be other pump assemblies, parts and seal arrangements not shown or otherwise described in this pamphlet, that require the same philosophy of seal positioning. It is suggested that highlights of these instructions be applied while paying close attention to parts arrangement during dismantling.

## Mechanical seals (Self-locating)

The instructions on the following pages are specifically for bellows-type mechanical seals. Being self-locating, the rotating parts need only to be approximately positioned on the shaft sleeve so that contact occurs between the rotating and stationary seal parts before the sleeve butts against the locating shaft shoulder. This sequence of contacts will cause the oil-lubricated rotating seal to slide along the sleeve to the correct location. The oil-softened film will then set up, bonding the bellows to the shaft sleeve to maintain position and transmit torque.

## Mechanical seals (Not Self-locating) Type-9

Mechanical seals which are not self-locating require seal manufacturer's instructions as to the initial spring compression, drive collar location, etc. Following those instructions, the assembler may best determine and mark such locations on the shaft or sleeve by first assembling the pump without the seal. The gland location or end stuffing box may then be scribed onto the shaft or sleeve as a reference point for locating seal's rotating parts in relation to stationary parts.

# SINGLE MECHANICAL SEAL T-1 AND T-21

## Dismantle and replace parts as follows:

Before attempting any service on the pump or motor, disconnect or lock out electrical power to the pump motor. If the pump and the motor are to be removed as a unit, note the wiring configuration. Use colored or numbered tape to mark the wire connections of the motor and power source for reconnection.

1. Remove the casing by unbolting eight casing bolts. There is a choice of (a) first removing the inlet and discharge piping, or (b) sliding the motor and remaining pump parts back and free of the casing without disturbing the piping.
2. Remove the impeller screw. Ease the impeller off the shaft. Pinch bars between the impeller and cover may be required. Remove the impeller key.
3. Remove the two cap screws holding the gland to the cover. Slide the gland out of the cover onto the motor shaft. The cover may now be removed from the adapter or pedestal. This is a piloting fit, pry if tight.
4. The shaft sleeve and rotating parts of the mechanical seal are removed by drawing the sleeve of the shaft (Initial use of anti-seize lubricant should permit hand removal.) A puller, if necessary, should be the type that grips the O.D. Remove the gland from the motor shaft.

## The fluid end is now completely dismantled: additional procedures are dictated by the purpose for which was disassembled.

These instructions are limited to fluid ends only. See other drawings and literature applicable to motors, pedestals, frames, shafts, beatings, etc., if additional repairs are required.

## The mechanical seal is the only expendable pump part. It is suggested that the complete mechanical seal, both stationary and rotating members, be replaced whenever dripping or leakage occurs at the shaft, or whenever parts are removed to the point of separating the primary sealing surfaces. Replace the shaft sleeve if worn or damaged.

5. The seal's flexible bellows may stick tightly to the sleeve. Bathe in oil to soften the adhesive, or cut away with a knife. Remove the o-ring from the shaft I.D. where applicable.
6. Press the seal's stationary seat with cup or o-ring out of the gland.
7. Thoroughly clean sleeve, seat cavity and shaft with solvent and dry with a clean cloth.

## Loss of capacity and/or head due to excessive running clearance (1/16" or more per side) between impeller and casing ring may be restored by replacing wear ring.

8. The wear ring is a press fit in the casing. To remove the ring, cut through two sides, releasing the pressure to press fit. This may be accomplished by drilling a hole through the longitudinal dimension of the ring, then cracking the remaining ring wall. Drill size "a" is the approximate size.

9. When inserting a new ring, be sure the matching surfaces are clean and free of burrs. Press the new ring in, keeping it perfectly straight. If no press is available, the ring may be driven in with a hammer and wood or a suitable fiber block.

Replacement of other parts is accomplished by substituting during normal assembly as follows:

## Mechanical Seal Replacement and Reassembly

The rotating portion of the mechanical seal is positioned by sliding the sleeve into the position as the impeller screw draws the impeller into place. Oiling the O.D. of the sleeve and the I.D. of the seal facilitates this by softening an adhesive film on the seal (Use soap, glycerin, etc. if oil is not permitted i.e., EPDM). Do not use grease, as this would prevent the adhesive film from resetting. Final adherence to the sleeve is the essential for shaft, sleeve, and seal to rotate as a unit.

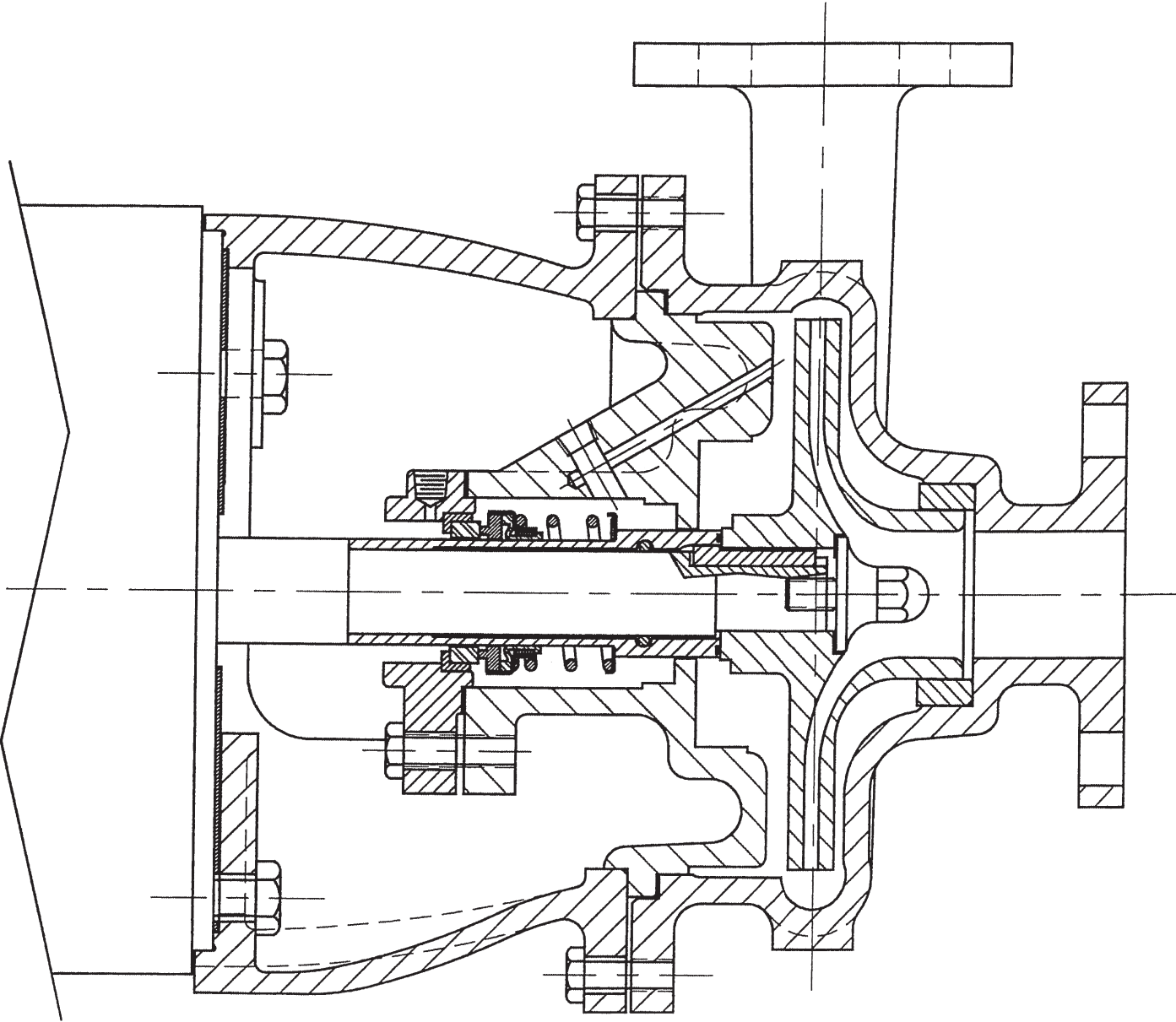
## Proceed as follows:

1. Lightly oil the seat bore and finger press stationary seat with gasket or o-ring into this cavity. Seat (usually ceramic) is fragile. Do not abuse.
2. Oil and hand fit (no tools) rotating portion of mechanical seal onto sleeve. Check direction, carbon should face small end of the sleeve and spring retainer should locate on the step of the sleeve. Completely assembly without delay after seal is placed on the sleeve.
3. Slip and gland the seat over the shaft onto the motor shaft. Avoid bumping the seat into the shaft.
4. Insert the sleeve I.D. o-ring where applicable. Lubricate I.D. of sleeve and shaft O.D. with an anti-seize lubricant. Slide sleeve with the parts onto the shaft.
5. Slide the cover into its locating bore, positioning the internal bypass hole between 1 and 2 o'clock for the top discharge.
6. Insert the gland into cover and secure with the two cap screws.
7. Place the o-ring in the end of the sleeve. Align the keyways and insert the key. Place the gasket or the o-ring in the impeller depending on style and slide the impeller onto the shaft over the key. Use blue Loctite #242 on the impeller screw threads and hand tighten the impeller screw.
8. Tighten the impeller screw with a 6 pt socket until the sleeve is against the shaft shoulder and all rotating parts are secure. A screwdriver or equivalent placed into the impeller O.D. will steady the rotating assembly for tightening. Check the freedom of parts by hand rotating the impeller.
9. Install a new casing gasket on the shoulder of the cover. Place the casing in position and secure with the eight cap screws. Tighten the cap and screw uniformly. Rotate the impeller by hand again to check for rubbing.

## One way to damage a new seal is to run dry. Be sure the pump is in place and primed before operating.

10. Place the pump back into service and inspect for proper rotation and leaks.

# SINGLE MECHANICAL SEAL T-1 AND T-21



# DOUBLE MECHANICAL SEAL T-21

## Dismantle and replace parts as follows:

Before attempting any service on the pump or motor, disconnect or lock out electrical power to the pump motor. If the pump and the motor are to be removed as a unit, note the wiring configuration. Use colored or numbered tape to mark the wire connections of the motor and power source, for reconnection.

1. Remove the casing by unbolting eight casing bolts. There is a choice of (a) first removing the inlet and discharge piping, or (b) sliding the motor and remaining pump parts back and free of the casing without disturbing the piping.
2. Remove the impeller screw. Ease the impeller off the shaft. Pinch bars between the impeller and cover may be required. Remove the impeller key.
3. Remove the cover, shaft sleeve, gland, and seals from the pump as an assembly. The cover is a piloting fit, pry if tight.
4. Remove the two cap screws holding the gland to the cover. Slide the gland out of the cover.
5. The seal's flexible bellows may stick tightly to the sleeve. Bathe in oil to soften the adhesive or cut away with a knife. Remove the shaft sleeve from the cover. Remove the o-ring from the shaft I.D.

## The fluid end is now completely dismantled: additional procedures are dictated by the purpose for which was disassembled.

These instructions are limited to fluid ends only. See other drawings and literature applicable to motors, pedestals, frames, shafts, beatings, etc., if additional repairs are required.

## The mechanical seal is the only expendable pump part. It is suggested that the complete mechanical seal, both stationary and rotating members, be replaced whenever dripping or leakage occurs at the shaft, product is found in the barrier fluid, or whenever parts are removed to the point of separating the primary sealing surfaces. Replace shaft sleeve if worn or damaged.

6. Press stationary seats out of the gland and the cover.
7. Thoroughly clean sleeve, seat cavities and shaft with solvent and dry with a clean cloth.

## Loss of capacity and/or head due to excessive running clearance (1/16" or more per side) between impeller and casing ring may be restored by replacing wear ring.

8. The wear ring is a press fit in the casing. To remove the ring, cut through two sides, releasing the pressure of the press fit. This may be accomplished by drilling a hole through the longitudinal dimension of the ring, then cracking the remaining ring wall. Drill size "a" is the approximate size.
9. When inserting a new ring, be sure the matching surfaces are clean and free of burrs. Press the new ring in, keeping it perfectly straight. If no press is available, ring may be driven in with a hammer and wood or suitable fiber block.

Replacement of other parts is accomplished by substituting during normal assembly as follows:

## Mechanical Seal Replacement and Reassembly

The inboard rotating portion of the mechanical seal is positioned by sliding the sleeve into position as the impeller screw draws the impeller into place and cover when the casing draws the cover into place. Oiling the O.D. of the sleeve and the I.D. of the seal facilitates this by softening an adhesive film on the seal (Use soap, glycerin, etc. if oil is not permitted i.e., EPDM). Do not use grease, as this would prevent the adhesive film from resetting. Final adherence to the sleeve is the essential for shaft, sleeve, and seal to rotate as a unit.

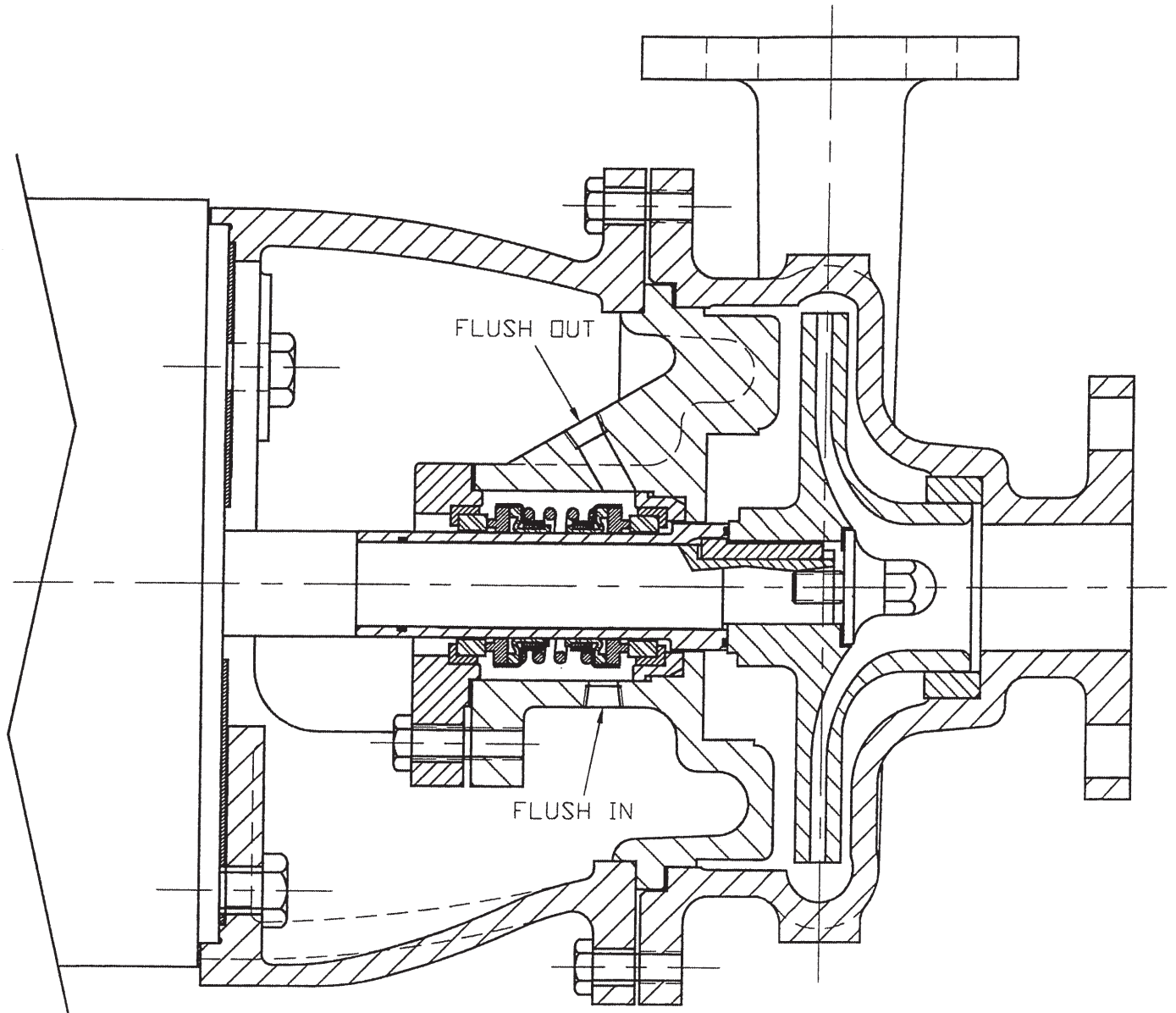
## Proceed as follows:

1. Lightly oil the seat bore and finger press stationary seat with gasket or o-ring into this cavity. Seat (usually ceramic) is fragile. Do not abuse. If different seat materials are used for inboard and outboard seals make sure to correctly locate each.
2. Insert sleeve I.D. o-ring. Lubricate I.D. of sleeve and shaft O.D. with an anti-seize lubricant. Slide the sleeve through the cover. Oil and hand fit (no tools) rotating portion of mechanical seals onto sleeve. The inboard rotating seal element should hold the shaft step sleeve tight against the cover. The spring is then placed over the sleeve and inboard seal. The outboard rotating seal element is slid over the sleeve to just engage the spring. Make sure the carbon washers are aligned in their retainers. Complete assembly without delay after the seals are placed on the sleeve.
3. Slip and gland the seat over the shaft onto the motor shaft. Avoid bumping the seat into the shaft.
4. Slide the cover and sleeve with seal parts onto the shaft. Slide the cover into its locating bore.
5. Place the o-ring or gasket in the end of the sleeve. Align the keyways and insert the key. Place the gasket or o-ring in the impeller depending on style and slide the impeller onto the shaft over the key. Use blue Loctite #242 on the impeller screws threads and hand tighten the impeller screw.
6. Tighten the impeller screw with a 6 pt socket until the sleeve is against the shaft shoulder and all rotating parts are secure. A screwdriver or equivalent placed into the impeller O.D. will steady the rotating assembly for tightening. Check the freedom of parts by hand rotating the impeller.
7. Install a new casing gasket on the shoulder of the cover. Place the casing in position and secure with the eight cap screws. Tighten the cap screws uniformly.
8. Slide the gland and seat into the cover and secure with two cap screws. Rotate the impeller by hand again to check for rubbing.

## One way to damage a new seal is to run it dry. Be sure the pump is in place and primed before operating and barrier fluid is set up properly.

9. Place the pump back into the service and inspect for proper rotation and leaks.

# DOUBLE MECHANICAL SEAL T-21



# PACKING

## Dismantle and replace parts as follows:

Before attempting any service on the pump or motor, disconnect or lock out electrical power to the pump motor. If the pump and the motor are to be removed as a unit, note the wiring configurations. Use colored or numbered tape to mark the wire connections of the motor and power source for reconnection.

1. Remove casting by unbolting eight casting bolts. There is a choice of (a) first removing the inlet and discharge piping, or (b) sliding the motor and remaining pump parts back and free of the casting without disturbing the piping.
2. Remove the impeller screw. Ease the impeller off the shaft. Pinch bars between the impeller and cover may be required. Remove the impeller key.
3. Remove two cap screws holding the gland to the cover. Slide the gland out of the cover onto the motor shaft. The cover may now be removed from the adapter or pedestal. This is a piloting fit, pry if tight.
4. The shaft sleeve and rotating parts of the mechanical seal are removed by drawing the sleeve of the shaft (Initial use of anti-seize lubricant should permit hard removal.) A puller, if necessary, should be the type that grips the O.D.

**The fluid end is now completely dismantled: additional procedures are dictated by purpose for which unit was disassembled.**

These instructions are limited to fluid ends only. See other drawings and literature applicable to motors, pedestals, frames, shafts, beatings, etc., if additional repairs are required.

**The packing is the only expendable pump part. It is suggested to replace all rings of packing when rebuilding the pump. Replace shaft sleeve if worn or damaged.**

5. Remove the packing rings and seal ring (if furnished) from the cover.
6. Thoroughly clean sleeve, stuffing box, and shaft with solvent and dry with a clean cloth. Check flush connections and pipping to be sure they are not plugged.

**Loss of capacity and/or head due to excessive running clearance (1/16" or more per side) between impeller and casing ring may be restored by replacing wear ring.**

7. The wear ring is a press fit in the casing. To remove the ring, cut through two sides, releasing the pressure of the press fit. This may be accomplished by drilling a hole through the longitudinal dimension of the ring, then cracking the remaining ring wall. Drill size "a" in the approximate size.
8. When inserting a new ring, be sure the matching surfaces are clean and free of burrs. Press the new ring in, keeping it perfectly straight. If no press is available, ring may be driven in with a hammer and wood or suitable fiber block.

Replacement of other parts is accomplished by substituting during normal assembly as follows:

## Proceed as follows:

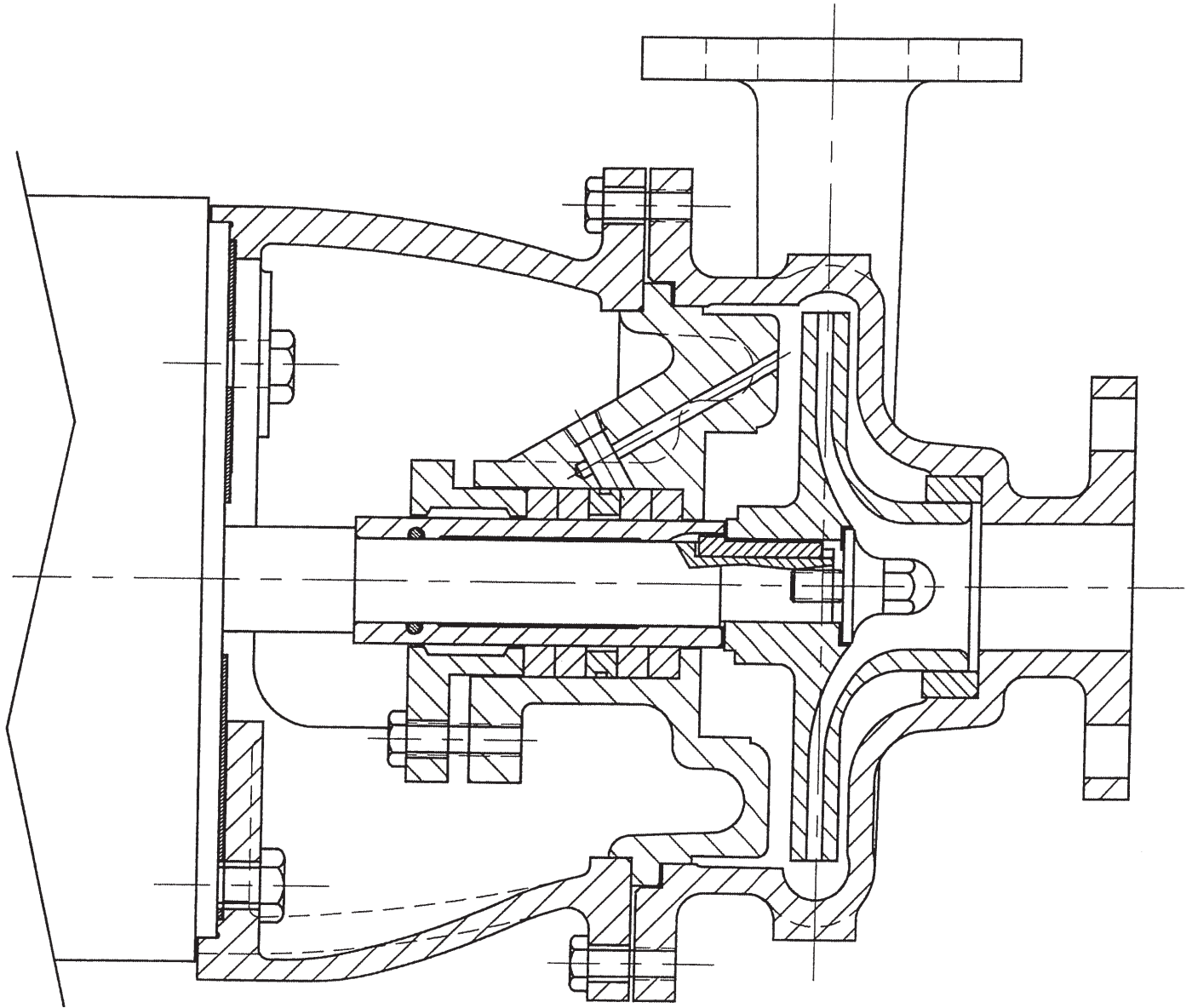
1. Lightly oil the inside of the stuffing box to aid in seating the packing rings.
2. Insert sleeve I.D. o-ring. Lubricate I.D. of sleeve and shaft O.D. with an anti-seize lubricant.
3. Place the cover, impeller side down on a flat surface, and insert the sleeve through the cover.
4. Install the new packing rings and seal ring (if used) one at a time. Gently form the ring around the sleeve then push the packing ring into the stuffing box. Seat each ring individually in the stuffing box. Stagger the packing ring joint 120° or 180° apart, depending on the number of rings used. The seal rings should be located under the inlet (flush) port. Install the split gland in the stuffing box and finger-tighten the two cap screws. Never fill the stuffing box with the packing rings and try to seat them with the gland. The top rings will be damaged, and the bottom rings will not be seated.
5. Slide the cover, with the sleeve, packing and gland into its locating bore, positioning the internal bypass hole (if provided) between 1 and 2 o'clock for top discharge.
6. Place the o-ring or gasket in the end of the sleeve. Align the keyways and insert the key. Place the gasket or the o-ring in the impeller depending on style and slide the impeller onto the shaft over the key. Use blue Loctite #242 on the impeller screws threads and hand tighten the impeller screw.
7. Tighten the impeller screw with a 6 pt socket until the sleeve is against the shaft shoulder and all rotating parts are secure. A screwdriver or equivalent placed into the impeller O.D. will steady the rotating assembly for tightening. Check the freedom of parts by hand rotating the impeller.
8. Install a new casing gasket on the shoulder of the cover. Place the casing in position and secure with the eight cap screws. Tighten the cap screws uniformly.

**One way to damage the new seal is to run it dry. Be sure the pump is in place and primed before operating.**

9. Place the pump back into the service and inspect for proper rotation. Allow excessive leakage during the first few hours of running in. If heating occurs or if leakage stops, back of the gland to encourage leakage and allow for expansion. After initial break-in period, the packing may be taken up slowly. Adjustment should be made at about 15 minutes intervals until the packing is operating satisfactorily. During operating life, frequent small adjustments are preferable to correct leakage than to permit excessive leakage over an extended period of time and then taking out the package all at once.

**Adding Packing-** Only when absolutely necessary should new packing rings be added to old packing in the stuffing box instead of replacing all the packing.

**Allowable Leakage-** To hold stuffing box temperature and friction to a minimum, some leakage to fluid must be permitted. Stopping all leakage results in seizure, overheating, increased power consumption, and destruction of the packing and shaft sleeve.



# TROUBLESHOOTING AND APPLICATIONS

## Common Troubles and Their Causes:

It is to the user's advantage to be familiar with a systematic procedure to determine reasons and causes for unsatisfactory pump operations. The following list of troubles and causes is intended to assist users in determining the cause of any pumping trouble. Faulty installations can then be corrected, and a clear description given the manufacturer if assistance is required. Human judgement should not be relied on to measure operating conditions. Use proper instruments to measure values of pressure, suction, lift, speeds, temperature rise motors, etc. When motors speed are incorrect, check connections and measure voltage at motor terminals.

### 1. No liquid delivered

- a. Pump and suction line not completely primed
- b. Speed too slow
- c. Required discharge too high
- d. Suction lift too high
- e. Impeller, piping, or fitting, completely plugged up
- f. Wrong direction of rotation

### 2. Not sufficient capacity

- a. Air leaks in suction pipe or shaft seal
- b. Speed too low
- c. Required discharge too high
- d. Suction lift too high or insufficient NPHS available
- e. Impeller, piping, or fittings partially plugged
- f. Insufficient positive suction head for hot water or other volatile liquids.
- g. Liquid viscosity too high
- h. Mechanical problems- wear rings worn, impeller damaged, shaft seal defective
- i. Wrong direction of rotation
- j. Suction pipe entrance too close to surface of liquid
- k. Air pockets in pipe high points

### 3. Not sufficient pressure

- a. Speed too low
- b. Mechanical problems- wear rings worn, impeller damaged, shaft seal defective
- c. C. Small impeller diameter
- d. Air or gas in liquid
- e. Wrong direction of rotation
- f. Air pockets in pipe high points

### 4. Pump operates for a while, then quits

- a. Leaky suction line
- b. Air leaking in through shaft seal
- c. Suction lift too high or insufficient NPSH available
- d. Air or gas on liquid
- e. Suction piping and fittings not completely freed of air during priming
- f. Air pockets in pipe high points

### 5. Pump takes too much power

- a. Speed too high
- b. Pumping too much water because required head is lower than anticipated
- c. Viscosity/ and or specific gravity is higher than specified
- d. Mechanical problems-binding at wear rings from distorting due to piping strains, shaft bent, impeller rubbings casing, stuffing box too tight
- e. Wrong direction of rotation

## Some Typical Applications

Your Ampco Pump was selected for a specific service. Other Ampco pump styles are available to successfully handle many additional applications including the following partial list. Ask your Ampco representatives for complete information.

Abrasive slurries	Spin Bath Solutions (rayon)
Activated carbon filter slurries	Starch
Acetone	Sugar Liquor
Alum solution	Stillage with solids
Amide solution	Sulfuric Acid
Anodizing solutions	Tall oil
Beer	Tea
Beer filter solutions (diatomaceous earth)	Vinegar
Brine solutions	Vegetable Oil
Cane juice	Vinyl Liquor
Carbon suspension	Water solutions (corrosive and/ or abrasive)
Carbon tetrachloride	Whey
Caustic	Wort (beer and molasses)
Chromic acid	Yeast cream
Cleaning solutions	
Dye	
Deionized water	
Ethylene glycol	
Fatty acid	
Fermentation gas	
Formaldehyde	
Glycerin	
Hydrofluosilicic acid	
Hydrofluoric acid	
Lard oil and fatty acid	
Luminiscent solutions	
Marine sanitary service	
Marine water desalting equipment	
Mineral water	
Molasses	
Nitric acid	
Oleic acid	
Phosphoric acid	
Plating solutions	
Potassium acetate	
Polyethyl benzene	
Salt water (oil field)	
Sludge fuel	
Sodium chloride	
Sodium fluoride	
Sodium hydroxide	
Solvent	

Consult Ampco for applications not listed.



**AMPCO PUMPS**  
**Made of SELECTED corrosion-resistant alloys**

**TERMS AND CONDITIONS OF SALE**

1. **ENTIRE AGREEMENT.** This document contains all of the terms and conditions of the agreement (“the agreement”) between Ampco Pumps Company, Inc. (“Seller”) and the purchaser (“Purchaser”) of the Products (“Products”) to be sold to Purchaser, to the exclusion of any other statements and agreements, and to the exclusion of any terms and conditions incorporated in Purchaser’s order or other documents of Purchaser. Seller’s acceptance of Purchaser’s order is expressly conditioned on Purchaser’s acceptance of the terms and conditions contained herein, and Purchaser, upon placing an order, is presumed to have accepted all the terms and conditions without modification. No alteration, waiver, modification of or addition to the terms and conditions herein shall be binding on Seller unless set forth in writing and specifically agreed to by an officer of Seller. No course of dealing, usage of trade or course of performance will be relevant to supplement or explain any terms used in the agreement. All offers to purchase, quotations and contracts of sale are subject to final acceptance by Seller at its home office at Milwaukee, Wisconsin.
2. **PRICES.** Prices for Products manufactured by Seller pursuant to written accepted orders will remain firm for thirty (30) days from the date of any subsequent price change.
3. **TERMS OF PAYMENT.** Standard terms are ½% 10 days, 30 days net, from date of invoice unless otherwise stated. If, in the judgment of Seller, the financial condition of Purchaser at any time does not justify continuance of production or shipment on the terms of payment specified, Seller may require full or partial payment in advance. In cases of delays in payment, Seller reserves the right to charge interest on delinquent balances at the rate of 1 ½% per month.
4. **DELIVERY.** Except as otherwise provided expressly stated in the agreement, Products are sold F.O.B. Milwaukee. Seller will use reasonable commercial efforts to fill orders within the time stated, but the stated delivery date is approximate only, and Seller reserves the right to readjust shipment schedules without liability. Acceptance by Purchaser of the Products waives any claim for loss or damage resulting from a delay, regardless of the cause of the delay. Except as otherwise provided herein, Seller will not be responsible for freight, transportation, insurance, shipping, storage, handling, demurrage or similar charges. Claims by Purchaser for shortages in the Products must be made to Seller in writing within ten (10) days after date of receipt of the Products. No such shortage shall entitle Purchaser to withhold payment for Products which were received by Purchaser. Each such claim shall set forth in detail the basis and amount of such claim.
5. **TAXES AND FEES.** Seller shall pay all present and future sales, excise, privilege, use or other taxes, customs duties, and all other fees or other costs, imposed by any federal, state, foreign, or local authorities arising from the sale, purchase, transportation, delivery, storage, use or consumption of the Products or will, if applicable, provide Seller with an appropriate exemption certificate. Seller shall be under no obligation to contest the validity of any such taxes or to prosecute any claims for refunds or returns.
6. **INSTALLATION.** The Products shall be installed by and at the expense of Purchaser.
7. **LOSS, DAMAGE OR DELAY.** Seller will not be liable for loss, damage or delay resulting from causes beyond its reasonable control, including, without limitation, strikes or labor difficulties, lockouts, acts or omissions of any governmental authority or Seller, insurrection or riot, war, fires, floods, Acts of God, breakdown of essential machinery, accidents, embargoes, cargo or material shortages, delays in transportation, lack of production capacity or inability to obtain labor, materials or parts from usual sources. In the event of any such delay, performance will be postponed by such length of time as may be reasonably necessary to compensate for the delay. In the event performance by Seller under the agreement cannot be accomplished by Seller due to any of the foregoing causes within a reasonable period of time, Seller may, at its option, terminate the agreement without liability.
8. **RETURNS.** No Products or parts may be returned by Purchaser without the prior written consent of Seller.
9. **WARRANTY.** Seller warrants that the Products manufactured by Seller will be free from defects, material and workmanship under normal use and service for a period of one (1) year from date of shipment. In addition, the specified rating of each pump is warranted; however, the characteristic shape of the performance curves may vary from the published standards, and the capacity, head and efficiency guarantees are based on actual shop tests using clear cold water, and therefore the rating is specified in equivalent units of clear cold water. The sole obligation of Seller and the exclusive remedy of Purchaser for breach of this warranty shall be the repair (at Seller’s facility) or replacement by Seller (F.O.B. Milwaukee, Wisconsin), at Seller’s option, of any parts found to be defective, without charge and shall be conditioned upon Seller receiving written notice of any alleged breach of this warranty within a reasonable time after discovery of the defects, but in no event later than the end of the warranty period. The parts alleged to be defective shall be returned to Seller upon its request, freight prepaid. This warranty does not cover ordinary wear and tear, abuse, misuse, overloading, alteration or Products or parts which have not been installed, operated or maintained in accordance with Seller’s written instructions. Seller shall not be liable for any expenses for repairs, additions or modifications to the Products outside of Seller’s factory without its prior written consent, and any such repairs without such consent shall void this warranty. **THIS WARRANTY IS EXCLUSIVE AND IS IN LIEU OF ALL OTHER EXPRESS AND IMPLIED WARRANTIES WHATSOEVER, INCLUDING BUT NOT LIMITED TO IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.** Seller may from time to time provide its facilities, personnel and experience to assist customers in the selection of materials, design, installation and operation of Products for maximum resistance to corrosion and abrasion with due consideration to the economy of the installation. This service is provided in an advisory capacity only and the final selection and operation of the Products and ancillary equipment shall be the sole responsibility of Purchaser or any user thereof. Accessories and parts manufactured by third parties are warranted only to the extent of such third party’s warranty. **IN NO EVENT SHALL SELLER BE LIABLE UNDER ANY CIRCUMSTANCES FOR ANY INCIDENTAL, CONSEQUENTIAL OR SPECIAL DAMAGES (INCLUDING, WITHOUT LIMITATION, ANY LOST PROFITS OR LABOR COSTS) ARISING FROM THE BREACH OF THIS WARRANTY OR OTHERWISE ARISING FROM OR RELATING TO THE PRODUCTS OR THEIR SALE, USE OR INSTALLATION.**
10. **CHANGES.** Changes in any work to be performed hereunder may be made only upon Purchaser’s written instructions and acceptance by Seller in its discretion. Any change in drawings, materials or design of the Products, or to tools, fixtures or other items used to produce the Products, which affects Seller’s cost to produce the Products will entitle Seller to adjust the price to take into account any additional costs. If work has been started, Seller shall be properly reimbursed for work already performed; if Products already produced are not accepted by Purchaser, Seller has the right to adjust the price to take into account any additional costs caused by an increase or decrease in quantities or in the time required for performance under the agreement.
11. **TERMINATION.** After Seller has commenced work, ordered any materials or made any other commitments pursuant to the agreement, it may be terminated only with the prior written agreement of Seller providing for equitable cancellation charges. Such charges shall reimburse Seller for any completed items at the contract price, and for any work-in-process items at the contract price less the cost to complete. Termination on any other basis must be specifically agreed on in writing in advance between Purchaser and Seller.
12. **DEFERRED DELIVERIES.** Orders or deliveries will be deferred only upon the prior written agreement of Seller in its discretion, and then only upon the following conditions:

(a) The deferral period may not exceed sixty (60) days. At the end of the deferral period, if no release is provided by Purchaser, Seller reserves the right to render an invoice for and ship the completed portion of the order to the destination specified in Purchaser's order, or to store such material at Purchaser's expense at Seller's standard storage charges then in effect.

(b) For the portion of the order that is not completed, if no release is provided by Purchaser at the expiration of the deferral period, Seller reserves the right to render an invoice for any completed items at the contract price, and for any work-in-process items at the contract price less the cost to complete.

(c) Purchaser shall bear the risk of loss or damage to materials held at Purchaser's request.

**13. LIMITATION OF LIABILITY.** IN NO EVENT SHALL SELLER BE LIABLE UNDER ANY CIRCUMSTANCES: (a) FOR ANY INCIDENTAL, CONSEQUENTIAL OR SPECIAL DAMAGES (INCLUDING, WITHOUT LIMITATION, ANY LOST PROFITS OR LABOR COSTS) ARISING FROM OR RELATING TO THE PRODUCTS OR THEIR SALE, USE OR INSTALLATION; (b) FOR DAMAGES TO PROPERTY (OTHER THAN THE PRODUCTS PURCHASED FROM SELLER); (c) FROM ANY BREACH OF ITS WARRANTY OR ANY OTHER OBLIGATIONS TO BUYER; OR (d) FOR ANY OTHER CAUSE WHATSOEVER, WHETHER BASED ON WARRANTY (EXPRESSED OR IMPLIED) OR OTHERWISE BASED ON CONTRACT, OR ON TORT OR OTHER THEORY OF LIABILITY, AND REGARDLESS OF ANY ADVICE OR REPRESENTATIONS (WHETHER OR NOT IN WRITING) THAT MAY HAVE BEEN RENDERED BY SELLER CONCERNING THE DESIGN, MANUFACTURE, SALE, USE OR INSTALLATION OF THE PRODUCTS.

**14. INFRINGEMENT.** Seller at its expense will defend and hold Purchaser harmless from and against all damages, costs and expenses arising from any valid claim of infringement by a third party with respect to any patent or other intellectual property rights (collectively, the "Intellectual Property Rights") caused by Products originally manufactured by Seller, provided Purchaser (a) has not modified such Products, (b) gives Seller immediate notice in writing of any claim or commencement or threat of suit, and (c) permits Seller to defend or settle the same, and gives all immediate information, assistance and authority to enable Seller to do so. In the event any such originally manufactured Products are held to infringe an Intellectual Property Right and if Purchaser's use thereof is enjoined, Seller will, at its expense and option: (1) obtain for Purchaser the right to continue using the Products, (2) supply non-infringing Products, (3) modify the Products so that they become non-infringing, or (4) refund the then market value of such Products. In no event shall Seller's liability exceed the sale price of the infringing Products. THE FOREGOING REPRESENTS SELLER'S ENTIRE AND EXCLUSIVE OBLIGATION WITH RESPECT TO ANY CHARGE OF INFRINGEMENT OF ANY INTELLECTUAL PROPERTY RIGHT AND IS IN LIEU OF ANY STATUTORY WARRANTY RELATING TO INFRINGEMENT. Notwithstanding the foregoing, Seller shall have no liability as to any Products or parts thereof that are manufactured or modified by Purchaser or a third party, or that are manufactured or modified by Seller in accordance with Purchaser's specifications. Purchaser will defend and hold Seller harmless from and against all damages costs and expenses whatsoever arising from any claim for infringement of any Intellectual Property Rights relating to Products that have been manufactured or modified by Seller according to specifications provided by Purchaser.

**15. CERTAIN LAWS.** Seller will comply with the applicable requirements of the Fair Labor Standards Act of 1938, as amended, Executive Order 11246, and THE rules, regulations and orders of the Secretary of Labor relating thereto.

**16. PERIOD FOR ACCEPTING QUOTATIONS.** Unless accepted without modification within thirty (30) days of issuance, or prior to withdrawal by Seller if earlier, all quotations automatically expire at the end of such thirty (30) day period.

**17. PROVISIONS FOR INTERNATIONAL TRANSACTIONS.** The following provisions shall apply if the Products are to be shipped to Purchaser at a location outside the United States, and apply regardless of other provisions set forth in these Terms and Conditions:

(a) The 1980 United Nations Convention on Contracts for the International Sale of Products shall not apply.

(b) Except as otherwise provided expressly stated in the agreement, terms of delivery are Ex-Works (within the meaning of INCOTERMS 2000) and all customs fees, import duties, cargo insurance, taxes and other charges imposed on or relating to the purchase or sale of the Products shall be paid by Purchaser in addition to the stated price.

(c) Except as otherwise provided expressly stated elsewhere in the agreement, payment shall be made by issuance to Seller of an irrevocable letter of credit which (i) is issued and confirmed by a U.S. bank acceptable to Seller, (ii) is governed by the Uniform Customs and Practice for Documentary Credits (UCP 600) and otherwise acceptable in form and substance to Seller, and (iii) provides for payment to Seller of the purchase price in U.S. dollars upon presentation by Seller of Seller's certification and/or such other documents as shall be required by the letter of credit. All banking and other charges for such letter of credit shall be for the account of Purchaser.

(d) Prices include Seller's standard commercial export packaging which may vary depending on whether shipment is made by air, land or sea. Except as otherwise provided expressly stated in the agreement, Purchaser will bear any additional expenses required to satisfy Purchaser's packaging requirements. Packages will be marked in accordance with Purchaser's instructions, if any. Seller shall furnish packing lists and such other information as may be necessary to enable Purchaser's agent to prepare documents required for export shipment.

(e) All shipments hereunder are subject to compliance with the U.S. Export Administration Act, as amended, regulations thereunder and all other U.S. laws and regulations concerning exports. Purchaser shall comply with all such laws and regulations concerning the use, disposition, re-export and sale of the Products provided hereunder.

**18. GENERAL.** No modification or waiver of the agreement or any of its provisions is valid unless expressly agreed to by Seller in writing, and no waiver by Seller of any default under the agreement is a waiver of any other or subsequent default. The unenforceability or invalidity of one or more of the provisions of the agreement will not affect the enforceability or validity of any other provision of the agreement. Purchaser may not assign any of its rights, duties or obligations under the agreement without Seller's prior written consent and any attempted assignment without such consent, even if by operation of law, will be void. The agreement is governed by and shall be construed in accordance with the laws of the State of Wisconsin, including the Uniform Commercial Code as enacted by such state, without giving effect to its conflict of laws principles.

## **Ampco Pumps Company Return Policy**

This policy is intended for returns that are not covered by product warranty, i.e. wrong pump or part was ordered, customer canceled order, etc. Before returning any product, contact us for a Returned Material Authorization Number (RMA#). This will eliminate confusion when the parts are received and facilitate processing the return. No action will be taken on returned parts without an RMA.

<u>Type of Return</u>	<u>Restocking Charge</u>
Standard pump with a replacement order	10%
Standard pump without a replacement order	20%
Standard parts with a replacement order	5%
Standard parts without a replacement order	10%

Additional restocking charges may be assessed for any of the following circumstances.

1. Special order motors and seals are not returnable unless we have a use for them. Credit will be determined on a case-by-case basis.
2. Impellers that are trimmed to a diameter that we don't regularly use are not returnable. Credit will be determined on a case-by-case basis.
3. Used seals and motors are not returnable.
4. For any pumps and/or parts purchased over (1) year ago, credit will be determined on a case-by-case basis.

### Credits

Credit will be issued only after parts are returned and inspected. Customer is responsible for packaging parts so they are returned in "as new" condition. Any labor required by Ampco to return the parts to "as new" condition will be deducted from the credit.

